

# **Aplikasi Antrian BPOM**

## **Tutorial Akun Customer**

(Pengunjung)

V 2.0

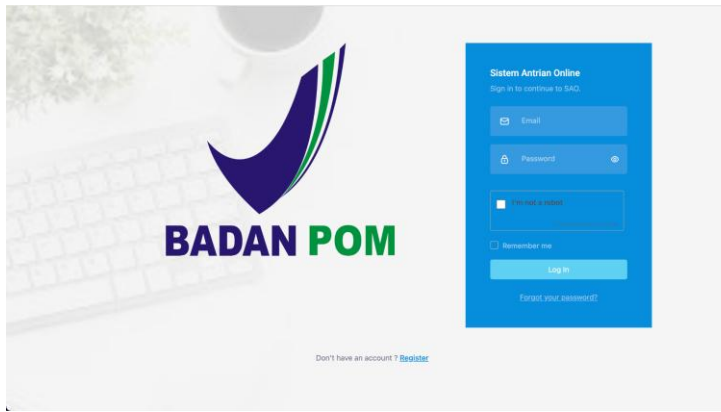
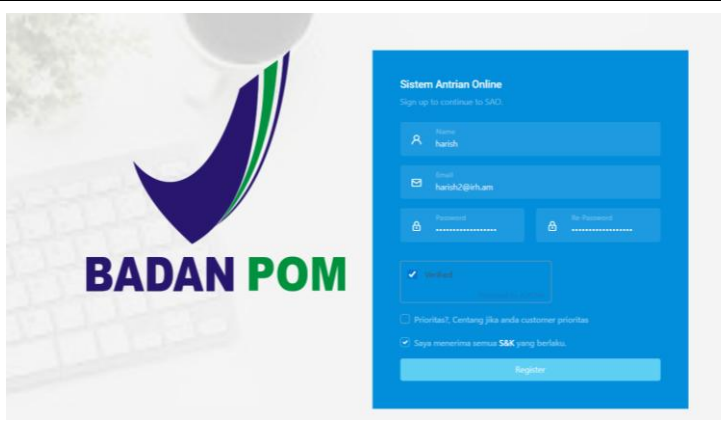


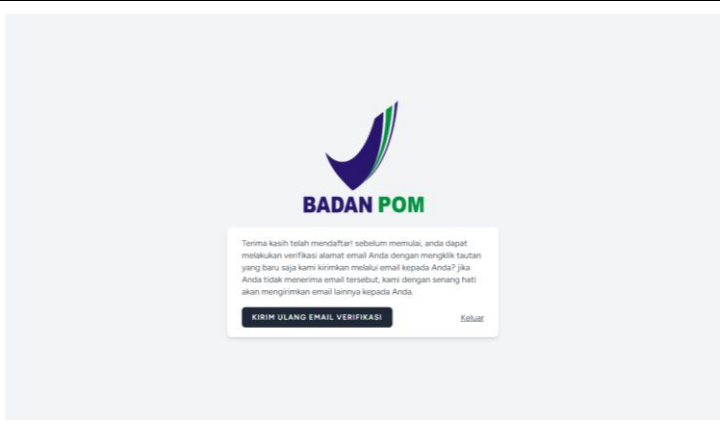
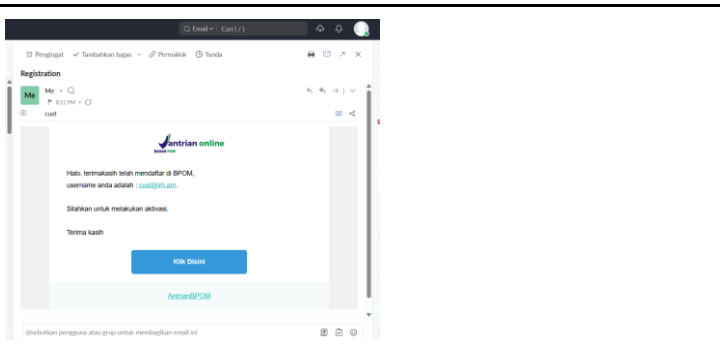
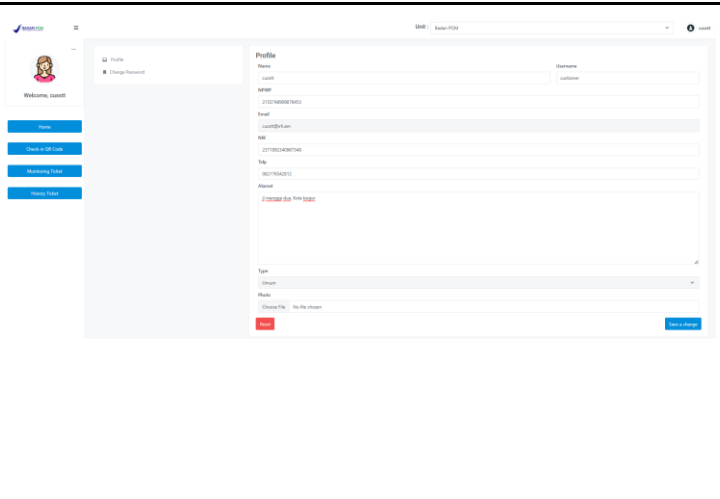
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# 1. Registrasi Customer Baru (Pribadi)

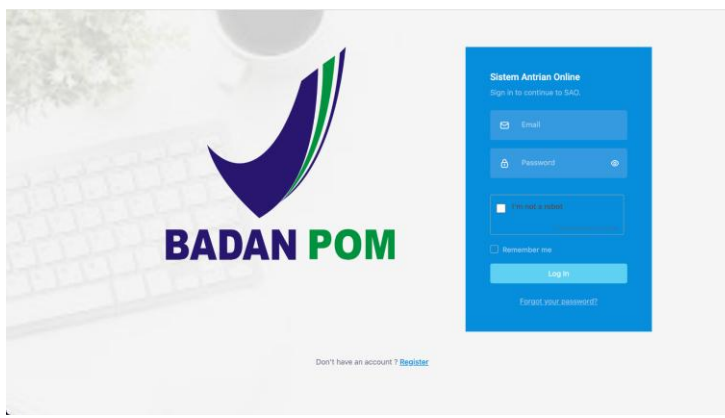
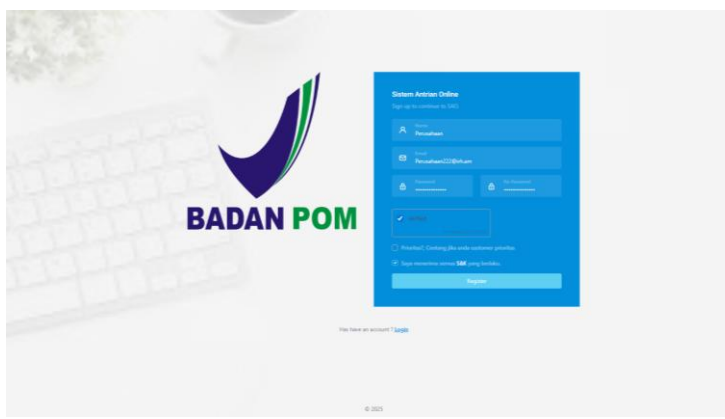
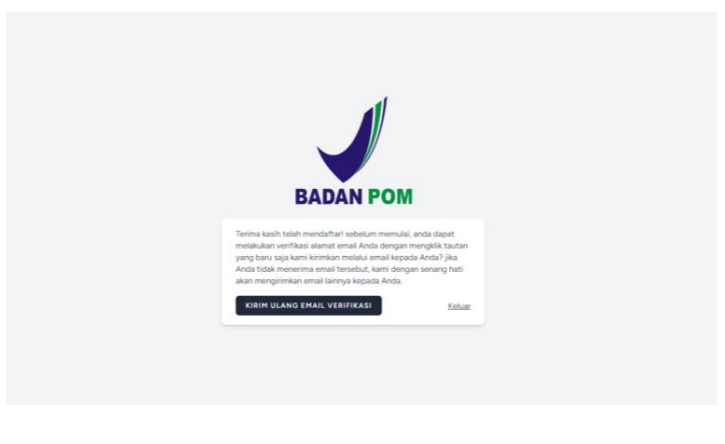
Fungsi halaman ini untuk informasi registrasi

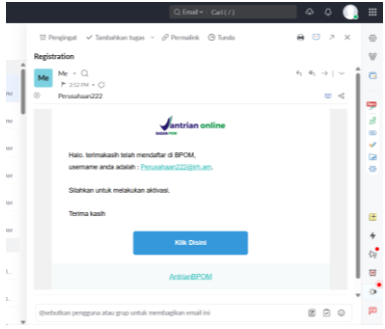
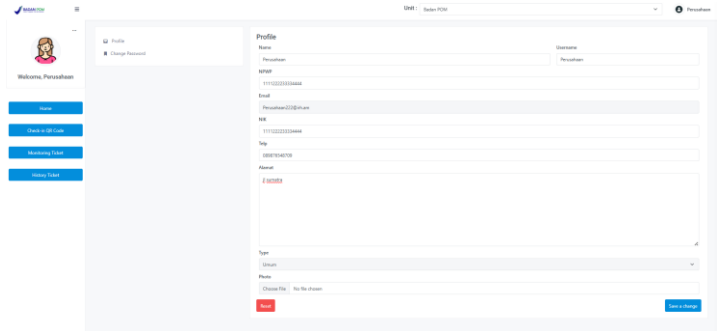
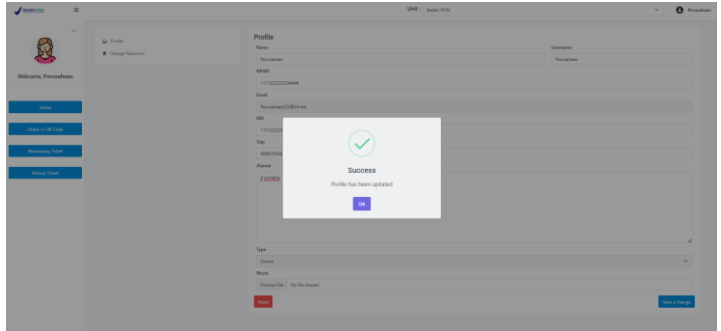
1.1	Halaman Login, kemudian klik Register	
1.2	Masukan nama, email dan password.  Setelah itu klik Captcha, Centang S&K yang berlaku, kemudian klik tombol "Register"	

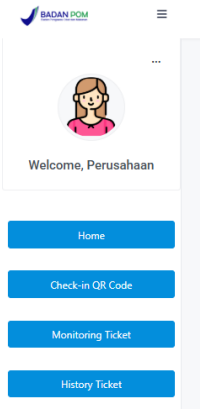
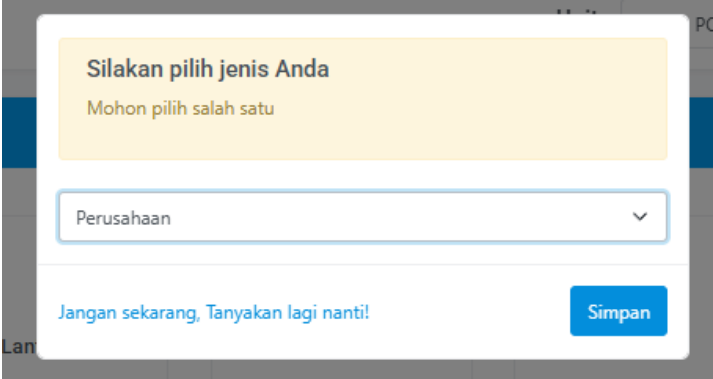
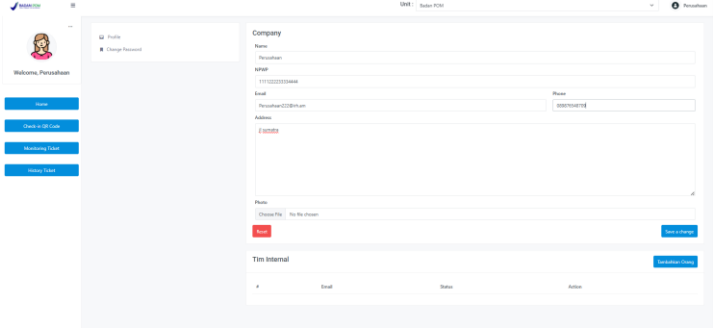
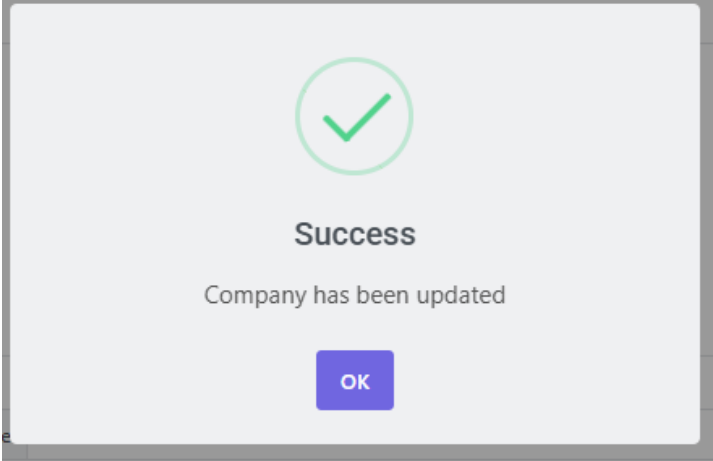
1.3	Halaman setelah terdaftar email	
1.4	Kemudian Masuk ke Email anda setelah itu “Klik Disini”	
1.5	<p>Pada halaman profile, masukan :</p> <ul style="list-style-type: none"> <li>● Name</li> <li>● Username</li> <li>● NPWP</li> <li>● Email</li> <li>● NIK</li> <li>● No Telp</li> <li>● Alamat</li> </ul> <p>Kemudian pada bagian bawah pojok kanan klik “Save a change”</p>	

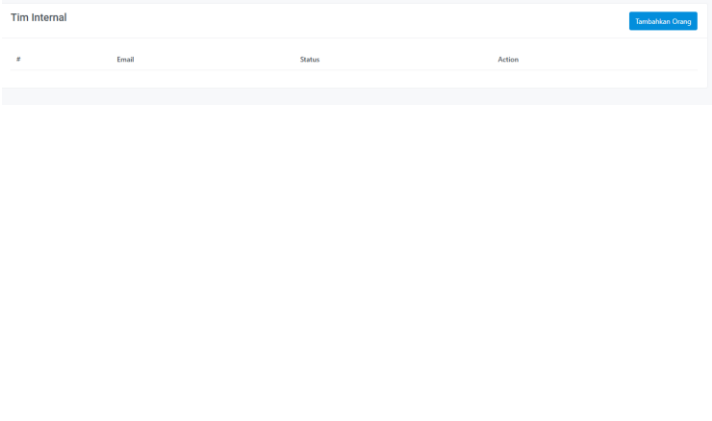
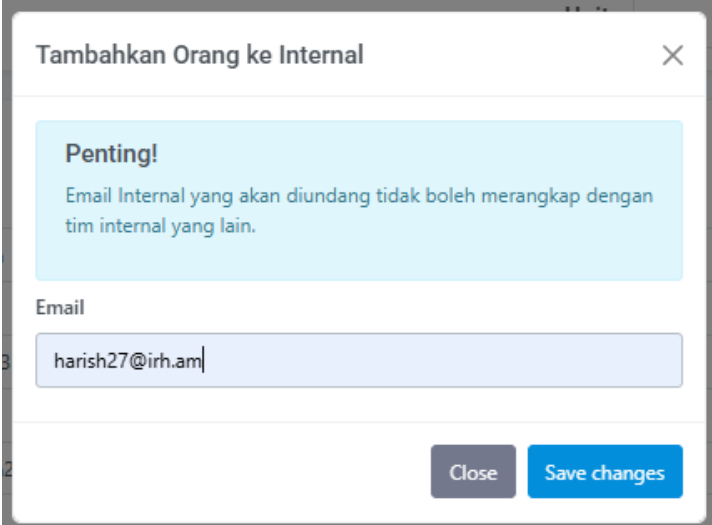
## 2. Registrasi Customer Baru (Perusahaan)

Fungsi halaman ini untuk informasi registrasi

2.1	Halaman Login, kemudian klik Register	
2.2	Masukan nama, email dan password.  Setelah itu klik Captcha, Centang S&K yang berlaku, kemudian klik tombol "Register"	
2.2	Halaman setelah terdaftar email	

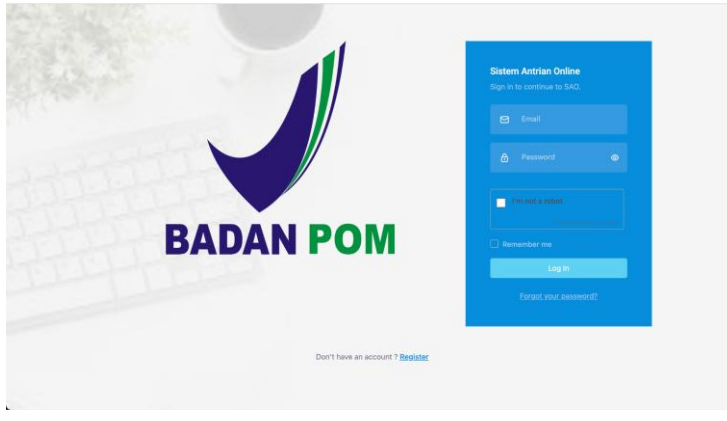
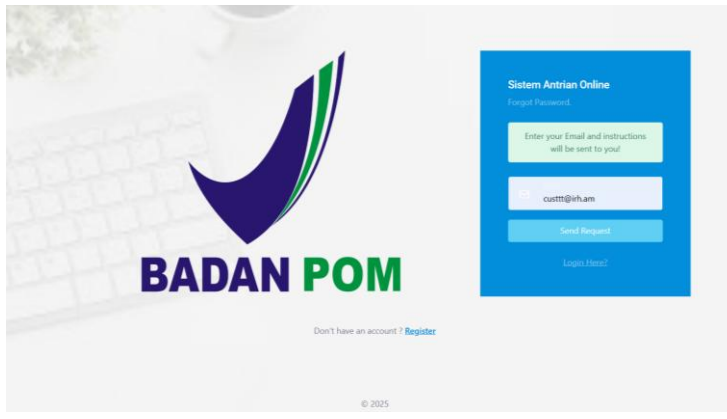
<p>2.3</p>	<p>Kemudian Masuk ke Email anda setelah itu “Klik Disini”</p>	
<p>2.4</p>	<p>Pada halaman profile, masukan :</p> <ul style="list-style-type: none"> <li>● Name</li> <li>● Username</li> <li>● NPWP</li> <li>● Email</li> <li>● NIK</li> <li>● No Telp</li> <li>● Alamat</li> </ul> <p>Kemudian pada bagian bawah pojok kanan klik “Save a change”</p>	
<p>2.5</p>	<p>Halaman setelah registrasi</p>	

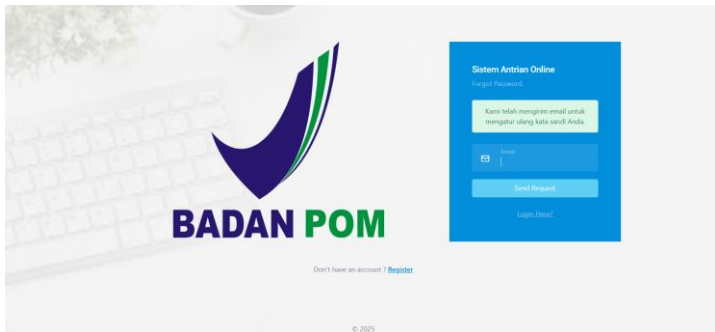
2.6	Kemudian klik: "Home"	
2.7	Setelah itu tampilan akan seperti ini, Kemudian pilih "Perusahaan" dan klik "Simpan"	
2.8	<p>Pada halaman profile, masukan :</p> <ul style="list-style-type: none"> <li>● Name</li> <li>● NPWP</li> <li>● Email</li> <li>● No Telp</li> <li>● Alamat</li> </ul> <p>Kemudian pada bagian bawah pojok kanan klik "Save a change"</p>	
2.9	Tampilan setelah di Save	

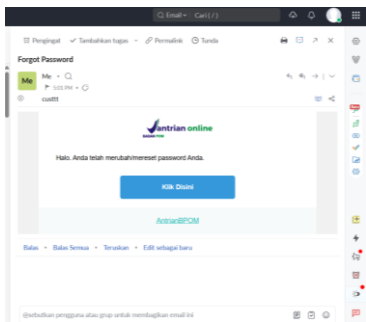
2.10	<p>Kemudian Klik: "Tambahkan orang"</p>	 <p>The screenshot shows a table titled "Tim Internal" with columns for #, Email, Status, and Action. A blue button labeled "Tambahkan Orang" is located in the top right corner of the table area.</p>
2.11	<p>Masukan email yang ingin anda tambahkan, setelah itu klik: "Save change"</p> <p>Noted: Maksimal menambahkan 2 email</p>	 <p>The screenshot shows a modal dialog box titled "Tambahkan Orang ke Internal". It contains a light blue warning box with the text "Penting! Email Internal yang akan diundang tidak boleh merangkap dengan tim internal yang lain." Below this is an "Email" input field containing the text "harish27@irh.am". At the bottom right, there are two buttons: "Close" and "Save changes".</p>

### 3. Forgot Password (Lupa Kata Kunci)

Fungsi halaman ini untuk informasi mengenai lupa kata kunci

3.1	Halaman Login, kemudian klik Forgot password dibagian bawah	
3.2	Masukan email, kemudian klik "Send Request"	

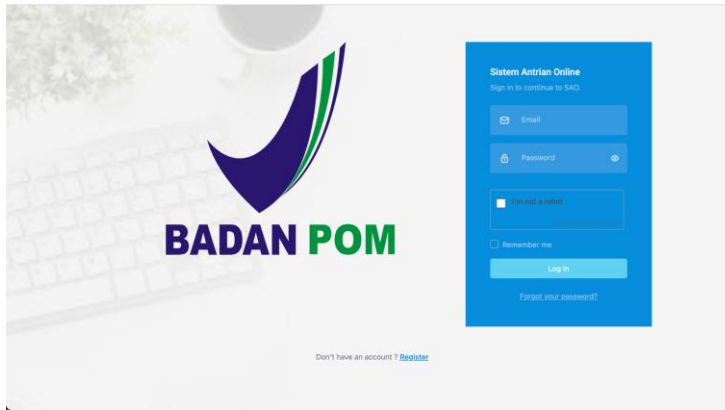
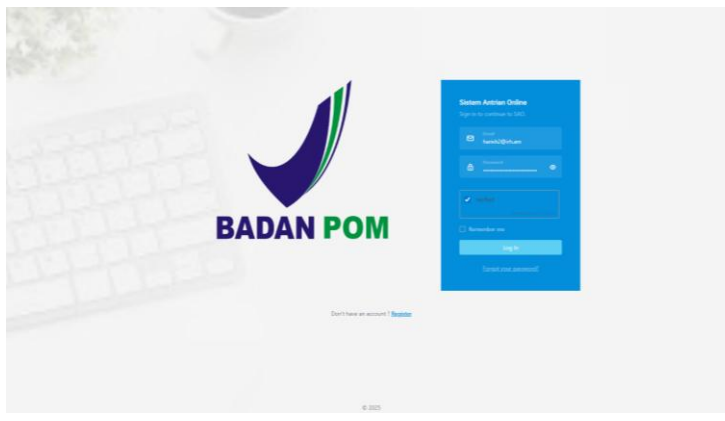
3.3	Email sudah terkirim	
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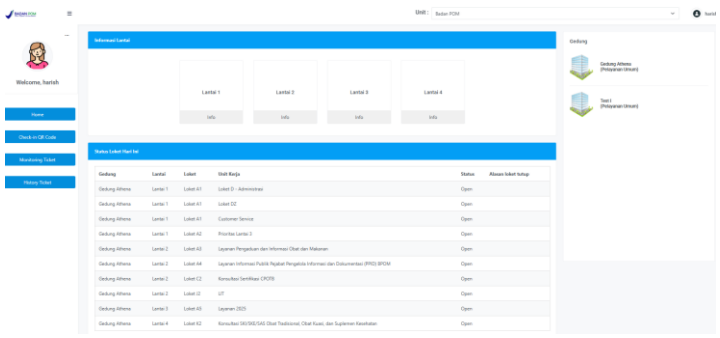
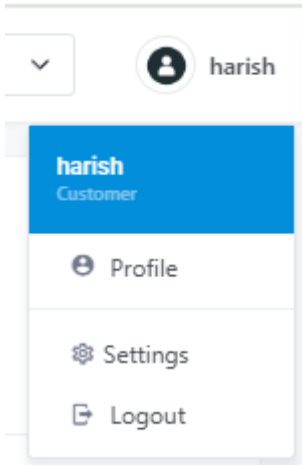
3.4	Kemudian Masuk ke Email anda setelah itu “Klik Disini”	
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3.5	Masukan email dan password yang baru, kemudian klik “Riset”	
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## 4. Login

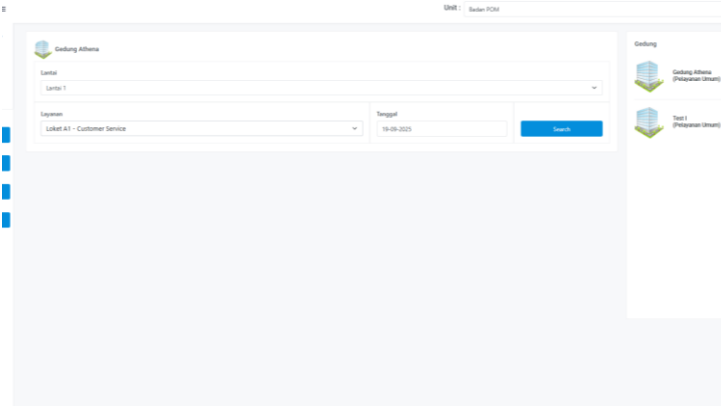
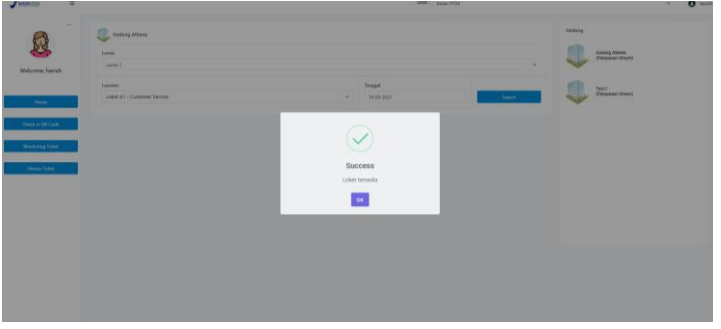
Fungsi halaman login untuk masuk ke halaman customer

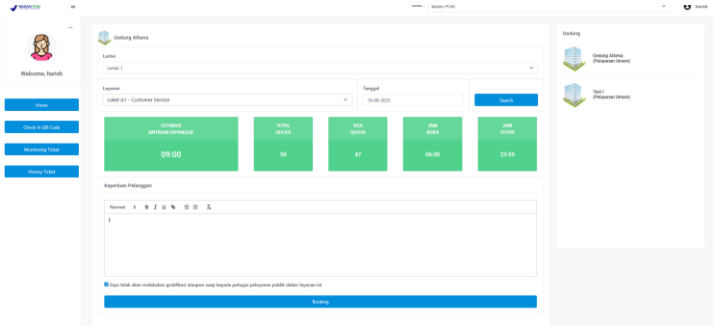
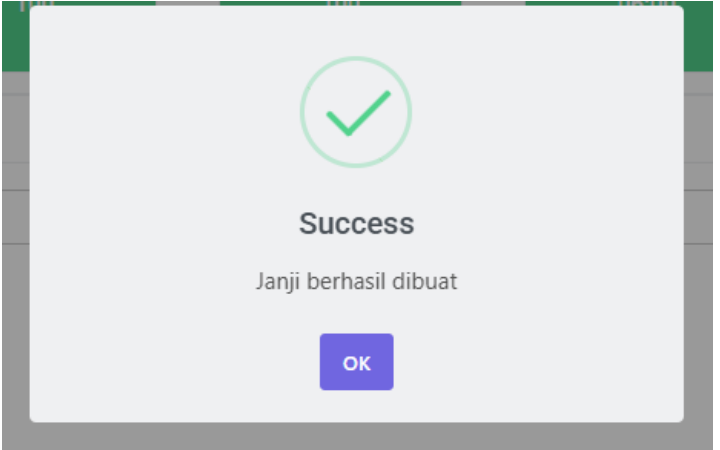
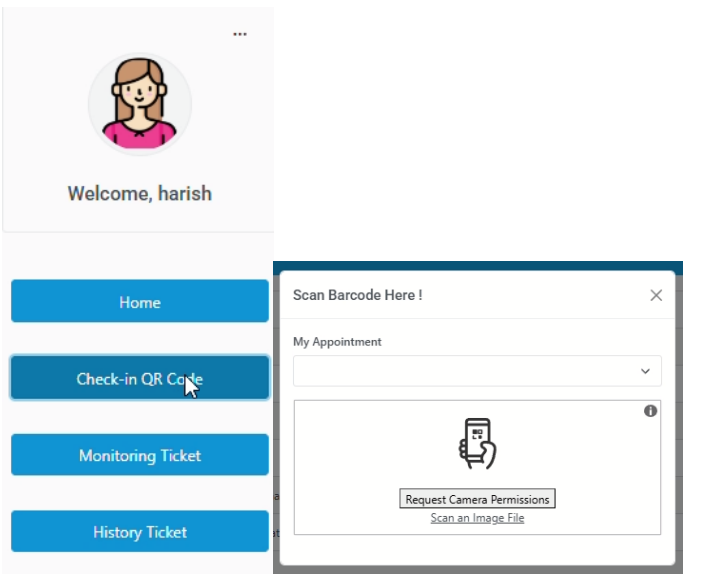
4.1	Halaman Login	
4.2	Masukan email dan password Customer.  Setelah itu klik Captcha kemudian klik tombol “Log In”	

<p>4.3</p>	<p>Selamat Anda telah masuk ke halaman Dashboard Utama Customer</p> <p>Halaman utama menampilkan data:</p> <ul style="list-style-type: none"> <li>● Lantai 1</li> <li>● Lantai 2</li> <li>● Lantai 3</li> <li>● Lantai 4</li> <li>● Status Locket hari ini</li> <li>● Gedung athena</li> <li>● Test 1</li> </ul>	 <p>The screenshot shows a dashboard for a customer named 'harish'. At the top, there are four service counter buttons labeled 'Lantai 1', 'Lantai 2', 'Lantai 3', and 'Lantai 4', each with a 'Loket' (counter) icon. Below this is a table titled 'Status Locket Hari Ini' (Today's Counter Status). The table has columns for 'Gedung' (Building), 'Lantai' (Floor), 'Loket' (Counter), 'Mata Kerja' (Staff), 'Status' (Status), and 'Akses Locket today'. The table contains several rows of data, including service requests for 'Athena' and 'Test 1' across different floors and counters. On the right side of the dashboard, there are two more service counter buttons labeled 'Gedung Athena' and 'Test 1', each with a 'Loket' icon.</p>
<p>4.4</p>	<p>Kemudian klik pada bagian pojok kanan, setelah itu klik "Logout"</p>	 <p>The screenshot shows a user profile dropdown menu. At the top, there is a user profile icon and the name 'harish'. Below this, there is a blue header with the name 'harish' and the title 'Customer'. The menu contains three options: 'Profile', 'Settings', and 'Logout', each with a corresponding icon.</p>

## 5. Booking Layanan

Pada halaman ini berfungsi untuk booking layanan customer

5.1	<p>Klik Gedung Athena pada bagian kanan atas, kemudian pilih :</p> <ul style="list-style-type: none"><li>• Lantai</li><li>• Layanan</li><li>• Tanggal</li></ul> <p>Setelah itu klik “Search”</p>	
5.2	<p>Pemintaan anda berhasil, loket tersedia. Kemudian klik “Ok”</p>	

<p>5.3</p>	<p>Pada halaman ini menampilkan data :</p> <ul style="list-style-type: none"> <li>● Estimasi antrian dipanggil</li> <li>● Total quota</li> <li>● Sisa quota</li> <li>● Jam buka</li> <li>● Jam tutup</li> </ul> <p>Kemudian isi keperluan pelanggan, setelah itu klik tanda centang dan klik "Booking"</p>	
<p>5.4</p>	<p>Selamat anda telah berhasil Booking layanan</p>	
<p>5.5</p>	<p>Klik "Check in QR Code" Untuk masuk menggunakan QR</p>	

5.6 Klik "Monitoring Ticket" Untuk melihat Status ticket

The screenshot shows a mobile application interface. At the top, there is a user profile section with a cartoon avatar and the text "Welcome, harish". Below this is a vertical menu with four blue buttons: "Home", "Check-in QR Code", "Monitoring Ticket", and "History Ticket". The "Monitoring Ticket" button is highlighted with a mouse cursor. A modal window titled "Tiket yang sedang berjalan" is open, featuring a search bar and a list of active tickets. The first ticket entry shows "Customer Service #2509201696", "Badan POM | Gedung Athena | Lantai 1 | Loket A1", and "Tgl. 20/09/2025". A red "Cancel" button is visible next to the ticket details.

5.7 Klik "History Ticket" Untuk melihat ticket yang berlalu

The screenshot shows the same mobile application interface as in 5.6. The "History Ticket" button in the vertical menu is now highlighted with a mouse cursor. The modal window is titled "Tiket yang berlalu" and contains a search bar. The rest of the interface, including the user profile and other menu items, remains the same.